

IT Application Life Cycle Management System (CQ15149)

1.) On Page 6 of the RFP (Price Schedule Sheet)

Table marked maintenance support – I want to confirm you are requesting 3 additional years of maintenance above the one year you receive as part of the initial purchase. You are looking to have 4 total years of maintenance and support for the products listed.

Answer: Correct, we are looking for 3 additional years of maintenance above the one year we receive as part of the initial purchase.

The table at the bottom of page – **Marked Labor Category** - Can you please define terms and what you are asking for with regards to
Direct Compensation
Overhead
G&A
Fringe
Profit
Other

Answer: We are requesting you identify the breakdown of a fully burdened hourly rate, if the following elements noted apply.

Also you are requesting a “Senior Systems Programmer/Analyst” for estimated 170 hours. Is it 170 for each year 15,16,17,18 or divided over those years and if so in what proportion.

Answer: The estimated 170 hours is required immediately upon award during the first year. However, in the case that we will require additional services, we are requesting you provide an hourly rate as well.

How does this request on Page 6 for “Senior Systems Programmer/Analyst” relate to the separate Statement of Work Document?

Answer: The requirements and qualifications for the “Senior Systems Programmer/Analyst” are specified in section 4.2.4 (“Consulting Qualification) of the SOW.

2.) Does WMATA – intend to retire all the tools they have today and embrace on a new tool that has all the ALM features that they envisage.

Answer: The short-term goal is to implement a standard ALM framework with minimal risk to projects that are in progress or near completion. Given the disruptive nature of introducing a new toolset for a project in flight, we have decided that the selected ALM framework will be used primarily for a handful of carefully chosen new projects that shall serve as pilots.

Mid to long-term goal will be to eliminate the multiple tools currently being used, standardize all projects to use one tool to reduce cost, increase consistency, accuracy and establish one repeatable, measurable process

- 3.) Is there any binding that we need to integrate the existing tools to achieve a seamless ALM

Answer: There is no requirement to integrate with existing ALM tools used by WMATA, such as HP Quality Center or Jira. However, there is a need to integrate with existing tools within the development environment, such Visual Studio, Eclipse, Jenkins/Hudson or other IDEs, as well as with existing tools that are currently used for Change Management, such as CA Service Desk and CMDB.